

## **Report on the Expert Talk on “Unleashing Business Performance: The TOC Way- Mindsets and Behaviours” by Dr. Prabhu Aggarwal, Vice Chancellor, Bennett University**

**September 30, 2023**

Human Resource Development Centre (HRDC), Integral University under the aegis of the Office of the Pro-Chancellor organized an Expert Talk on “Unleashing Business Performance: The Theory of Constraints (TOC) Way- Mindsets and Behaviours” on September 30, 2023, at 10:00 A.M in the Central Auditorium. The keynote speaker was Dr. Prabhu Aggarwal, Vice Chancellor, of Bennett University. The event aimed to explore the application of the Theory of Constraints (TOC) in enhancing business performance, with a particular focus on the role of mindsets and behaviours.

Hon’ble Chancellor and Founder, Hon’ble Pro-Chancellor, Hon’ble Vice Chancellor, Executive Directors, Registrar, Directors, Deans, Head of Departments and other senior members of the University graced the occasion. The session started with the welcoming of dignitaries with bouquets.



**Welcoming Prof. Syed Waseem Akhtar, Hon’ble Chancellor and Founder, of Integral University**



### **Welcoming Dr. Prabhu Aggarwal, Vice Chancellor, of Bennett University**

Hon'ble Pro-Chancellor, Dr. Syed Nadeem Akhtar welcomed Prof. Aggarwal and elaborated on his vast experience and credentials. Prof. Aggarwal has over 30 years of experience in Industry and Academia, serving as the Vice Chancellor of Bennett University founding Vice Chancellor of OP Jindal University, Chhattisgarh, Chief Learning Officer, of JSPL Group, Assistant Dean and faculty, Mason School of Business, College of William & Mary, Virginia, USA.



### **Welcome address by Hon'ble Pro-Chancellor, Dr. Syed Nadeem Akhtar**

The expert talk started with an engaging and energetic address by Prof. Aggarwal enunciating that the science of theory of constraints (TOC) was developed by Dr. Eli Goldratt in the 1980s



and was first introduced to the world through his popular book – “The Goal”. He further interacted with the audience and maintained a lively session.



### **Prof. Aggarwal Delivering his interactive talk**

The major deliverables of this expert talk encompassed creating a mindset to enable TOC implementation and align to a common goal to create value within an organization. In addition, he propounded a deeper understanding of the Theory of Constraints and its practical relevance in business performance improvement. Recognition of the critical role that mindsets and behaviours play in the successful application of TOC. Insights from real-world case studies showcasing the transformative power of TOC. The importance of fostering a culture of continuous improvement within organizations. Prof. Aggarwal also embarked upon



understanding organizational linkages, focusing on what's important, and understanding concepts of throughput, investment, and operating expense.



**Dignitaries attending the session**

Lastly, during the address by Prof. Syed Waseem Akhtar, Hon'ble Chancellor and Founder, of Integral University blessed the audience and felicitated Prof. Aggarwal with the University Memento.



**Memento Felicitation**

The program ended with a vote of thanks delivered by Mrs. Kavita Agarwal, Associate Professor, Head, Department of Computer Science & Engineering